



MILL-MAX MFG.CORP.

190 PINE HOLLOW ROAD
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OYSTER BAY, NY 11771-0300
PHONE (516) 922-6000
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To our Customers,

To serve our Customers better we have developed this Company Profile. Please accept this as our self-survey. We believe this will satisfy your information needs.

The information contained in the Profile has been developed from hundreds of surveys and it is provided in the ISO9001 format. All the common questions are answered. The information is updated periodically, and the latest edition is always available on our website.

If you have any questions regarding the content of this document, please contact me at cgalasso@mill-max.com. Thank you for your interest in Mill-Max.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Galasso'.

Christopher Galasso
Director of Quality Assurance
Mill-Max Mfg.Corp.

Mill-Max Mfg. Corp.

Company Profile for Customer Surveys



Company Name: **Mill-Max Mfg. Corp.**
Address: **190 Pine Hollow Road
Oyster Bay, New York 11771
United States**

Telephone: **(516) 922-6000** *Web Site:* www.mill-max.com

Contact Information: *Technical Services:* techsupport@mill-max.com
Quality Assurance: qa@mill-max.com
Sales: sales@mill-max.com
Accounting: accounting@mill-max.com

General information:

Description: **Mill-Max is a private corporation, incorporated under the laws of the State of NY.**

Type of Business: **Manufacturer** *Established:* **1971**

Tax Identification Number: **112246212** *DUNS No:* **06-593-9902**, rating: **4A1**

NAICS No: **335931, Electrical Equipment, Appliance, and Component Manufacturing.**

SIC: **3643, Current carrying wiring device.**

Military Cage Code: **3N087**

NAFTA classification or Schedule B number: **8536.90.4000**, Article Description; **Electrical Apparatus for making connections, terminals, electrical splices, and electrical couplings.**

ECCN: will be identified for product that is exported in accordance with Export Administration Regulations (15 CFR parts 730-774).

Principle Product: **Electrical Interconnect Components**

Type of Operations: Precision high speed turning, stamping, electroplating, injection molding, contact assembly, socket assembly, and packaging.

Quality Operating System: **ISO9001 compliant.**

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The remainder of this company profile is presented in the format of the ISO9001 supplier survey with additional questions we typically receive from our customers.

4.1	MANAGEMENT RESPONSIBILITY	YES	NO	N/A
A.	Does Mill-Max have a documented Quality Policy?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have an organization chart or equivalent reflecting current company operations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are the responsibilities and authorities of those who manage, perform and verify work affecting Quality known by all relevant personnel?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are requirements identified and are adequate resources provided, including the assignment of trained personnel for management, labor, inspection, and auditing?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Is a Management Representative designated in the Quality Manual and is the representative's responsibilities and authority described?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Does Senior Management conduct management reviews on a scheduled basis?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.	Does Mill-Max have written procedures and records for management review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.2	QUALITY SYSTEM	YES	NO	N/A
A.	Does Mill-Max have a Quality Manual and procedures or instructions for all applicable requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have Quality records showing effective implementation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max have a system for document control?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Does Mill-Max have a procedure for Quality Planning and/or Quality Plans?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Does Mill-Max have Quality Plans and records of Quality Planning activities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.3	CONTRACT REVIEW	YES	<u>NO</u>	<u>N/A</u>
A.	Does Mill-Max have procedures defining the process and responsibilities for contract review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max identify how a change to a contract is made and communicate the change to the functions concerned within the organization?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max maintain records of Purchase Order review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.4	DESIGN CONTROL	YES	NO	N/A
A.	Does a procedure exist which defines the design control process and responsibilities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Is the plan for each design and development activity described? The plans shall define responsibility for their implementation.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are the Organizational and Technical interfaces defined and their responsibilities described?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are design inputs and design outputs defined?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Does Mill-Max have design review records?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Do procedures identify design verification, validation and design change control?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.	Are design changes identified, documented, reviewed and approved prior to implementation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H.	Are there records of design changes with their approvals?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.5	DOCUMENT AND DATA CONTROL	YES	NO	N/A
A.	Is the document control system described in a procedure?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Are correct revision level documents available at the required locations?.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are documents properly approved?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Were changes reviewed and approved by the department that performed the original review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Are the nature of changes evident in the document description or attachments?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.6	PURCHASING	YES	NO	N/A
A.	Is there a procedure for approving new suppliers?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max maintain an approved supplier list or equivalent?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do purchase documents contain enough information to clearly identify the product ordered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are the purchasing documents reviewed and approved prior to release?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Do procedures and purchase documents allow for customer verification as required?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7	CONTROL OF CUSTOMER SUPPLIED PRODUCT	YES	NO	N/A
A.	Is the control of customer-supplied product defined?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have adequate storage facilities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do records indicate nonconforming customer-owned or supplied product and evidence of customer notification?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.8	PRODUCT IDENTIFICATION AND TRACEABILITY	YES	NO	N/A
A.	Do procedures/instructions define methods of identification and traceability?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Is the product identified throughout the production process.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Have individual products or batches been uniquely identified?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.9	PROCESS CONTROLS	YES	NO	N/A
A.	Does Mill-Max have procedures and instructions to ensure that all processes are controlled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have objective evidence that the production process is planned to ensure that it is run under controlled conditions (i.e., work instructions, approved equipment, trained personnel, workmanship standards, process parameters, and maintenance program)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max have procedures/instructions for special processes?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are the special processes monitored on a continuous basis?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Are records kept demonstrating the qualification of special processes, operations, personnel, and equipment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.10 INSPECTION AND TESTING	YES	NO	N/A
A. Does Mill-Max have written procedures/instructions for: (Please check applicable boxes). <input checked="" type="checkbox"/> Receiving Inspection <input checked="" type="checkbox"/> In-Process Inspection and Test <input checked="" type="checkbox"/> Final Inspection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Are Quality Control Plans used and do they describe inspection and test plan with acceptance criteria?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. Is incoming material properly identified and controlled until inspection acceptance is indicated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Does Mill-Max determine the amount and nature of receiving inspection, based on considerations due to the amount of control exercised at the subcontractor's premises and the evidence provided?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E. Do procedures include records of identification for product released for urgent production use i.e., provisional release?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
F. Is a "positive recall system" in place which is documented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G. Are nonconforming materials identified and controlled for rejected product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H. Has product conformance been established by means of process monitoring and control methods?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I. Does final inspection assure that all subsequent inspections and test have been performed and product meets specified requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
J. Are records maintained and available for all inspection and test operations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.11 CONTROL OF INSPECTION, MEASURING, AND TEST EQUIPMENT	YES	NO	N/A
A. Does Mill-Max maintain procedures and instructions for calibration measurement and test equipment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Is test software checked and validated?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
C. Is the calibration status of the equipment identified?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Are calibration records up to date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.12 INSPECTION AND TEST STATUS	YES	NO	N/A
A. Do procedures describe what methods are to be used to identify the	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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inspection/test status of product?

	B. Is the inspection status maintained throughout the production process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.13	CONTROL OF NONCONFORMING PRODUCT	YES	NO	N/A
A.	Does Mill-Max maintain procedures for nonconforming product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does the nonconformance system provide for the identification, documentation, evaluation, segregation, disposition of nonconforming product and notification to the affected functions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does the nonconformance system prevent product that does not meet specification from being used inadvertently?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Is the review and disposition of nonconforming product being performed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Do records show identification, evaluation, and disposition by authorized personnel with proper identification and reinspection of rework/repared product?.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.14	CORRECTIVE ACTIONS	YES	NO	N/A
A.	Does Mill-Max maintain instructions for corrective actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Do records show investigation in the root cause of non-conformances?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do records show that changes and/or controls have been introduced to overcome root cause and prevent recurrence?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Do records show evaluation and effectiveness of corrective actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Are sources of information and process for use detailed to ensure that preventive action measures are effective?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Do records show evidence of management review of corrective actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.15 HANDLING, STORAGE, PACKAGING, PRESERVATION, AND DELIVERY	YES	NO	N/A
A. Does Mill-Max maintain procedures for handling, storage, packaging, preservation, and delivery of product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Do the means and methods exist to prevent damage and deterioration of the product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. Does Mill-Max use designated storage areas with controlled access?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Are periodic stock assessments performed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E. Does Mill-Max control packaging and marking to ensure conformance to specified requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F. Are ESD packaging and controls used when specified or required?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G. Does Mill-Max protect the quality of the product after final inspection and test?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.16 CONTROL OF QUALITY RECORDS	YES	NO	N/A
A. Does Mill-Max maintain procedures/instructions for control of Quality records including, pertinent subcontractor records?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.17 INTERNAL QUALITY AUDITS	YES	NO	N/A
A. Does Mill-Max maintain a procedure for internal audits?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Does Mill-Max have a controlled audit schedule?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. Do records show that an audit was performed by personnel independent of any direct responsibility for the activity being audited?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Does Mill-Max maintain records of audit reports, corrective actions taken, and effectiveness of those actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.18	TRAINING	YES	NO	N/A
	A. Does Mill-Max maintain procedures for training or all personnel that may affect quality?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	B. Are personnel qualified on the basis of their education, training, and/or experience?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	C. Are records of training being kept?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.19	SERVICING	YES	NO	N/A
	A. Does Mill-Max maintain procedures for performance, verification, and reporting of servicing activities?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	B. Are records of servicing and verification results maintained?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.20	STATISTICAL TECHNIQUES	YES	NO	N/A
	A. Do procedures for identification, implementation, and control of statistical techniques exist?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	B. Are the statistical techniques being monitored to ensure that process capability and product criteria are being met?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	C. Do statistical records show effective implementation and controls per procedure (i.e., sampling, control limits, etc.)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

This is to certify that the information provided in this survey is accurate and was prepared in conjunction with Mill-Max's Quality Assurance Manual and procedures. Please contact the undersigned if you have any questions regarding this information.

Christopher Galasso
 Director of Quality Assurance
 Mill-Max Mfg. Corp.
cgalasso@mill-max.com